



CemAir (Proprietary) Limited

*Hangar 6, Eastern Precinct,
OR Tambo International Airport
Kempton Park*

04 February 2018

07h00

CemAir (IATA code 5Z) confirms that as planned a meeting was held with the Regulator, the SACAA on Saturday at 13h00.

The meeting was constructive and resulted in agreement of the steps required to resolve the matter.

It was further resolved that both organizations would commit the necessary resources to expedite the action items and processes needed to achieve a resumption of service.

At the time of writing CemAir's flights remain suspended. Further announcements will be made as information becomes available. In the interim the airline is making alternate arrangements for passengers where possible. We are working closely with other carriers to accommodate our passengers with minimum inconvenience. Alternately all passengers can apply for a full refund

Please contact our call centre on 0861 236 247 for further information. Understandably we are experiencing high call volumes and appreciate your patience during this time.

CemAir remains committed to serving our passengers and regrets the inconvenience caused by the interruption of service.

Plating Carrier – 5Z (CemAir PTY Ltd)

IATA Accounting Code: 225

Linked BSP: ZA, UK & Germany