



CemAir (Proprietary) Limited

*Hangar 6, Eastern Precinct,
OR Tambo International Airport
Kempton Park*

07 February 2018

07h30

CemAir (IATA code 5Z) refutes the SACAA claim that unqualified personnel were allowed to sign off the release to service for the 12 Cemair aircraft affected by the grounding order. All aircraft were released to service by duly qualified personnel.

Following an extensive review of regulation, approved documentation and TETA (Transport Sector Training Authority) Standards we have confirmed that the Company Authorisation relied upon to release the aircraft to service is valid.

The Engineers concerned had all qualified as Avionicians which is the TETA qualification for Avionic Trade Designation for the Aviation Industry. The training syllabus is available on the TETA website (www.teta.org.za/documents/Documents/2008Oct30_19/traineelogbookAircraftAvifinaldraft1a.pdf)

Further, the Engineers concerned met the experience requirements in terms of the SACAA approved Manual Of Procedures which defines all requirements for the operation of the CemAir AMO (Aircraft Maintenance Organisation).

Based on the above, the Engineers were qualified and the issued Company Approvals were valid.

Various submissions have been made to the SACAA to which we await a reply. A further meeting will be held at 10h00 to discuss the matter. CemAir remains committed to the highest international safety standards and is proud to have recently completed its 2nd IATA Operational Safety Audit. The Company will continue to proactively engage with the SACAA on all aspects of aviation safety.

At the time of writing CemAir's flights remain suspended. Further announcements will be made as information becomes available. In the interim the airline is making alternate arrangements for passengers where possible. We are working closely with other carriers to accommodate our passengers with minimum inconvenience. Alternately all passengers can apply for a full refund

Please contact our call centre on 0861 236 247 for further information. Understandably we are experiencing high call volumes and appreciate your patience during this time. For a quicker response please send an email to one of the following addresses

tickets@cemair.co.za

plett@cemair.co.za

margate@cemair.co.za

bloem@cemair.co.za

george@cemair.co.za

capetown@cemair.co.za

hoedspruit@cemair.co.za

CemAir remains committed to serving our passengers. We offer a sincere apology to the massive inconvenience caused as a result of this issue. We remain hopeful that we will be taking to the skies soon.

Plating Carrier – 5Z (CemAir PTY Ltd)

IATA Accounting Code: 225

Linked BSP: ZA, UK & Germany